

# UNIVERSITY OF REDLANDS SCHOOL OF BUSINESS

## **PRESENTS**

# BUSINESS DEVELOPMENT IN THE UNITED KINGDOM AND FRANCE

March 24 - April 8, 2017

Prepared for: Professor Allison Fraiberg, School of Business

Code: zredmar2017

Version: Final Itinerary, Dated March 20, 2017



TRC ACADEMIC PROGRAMS

#### **TOUR ITINERARY:**

## LOS ANGELES-LONDON

Day 1 – Friday, March 24

Depart Los Angeles for London

Travel on own to Los Angeles Airport for nonstop flight to London via American Airlines.

Meals: In-Flight

## Confirmed flight itinerary:

Depart Los Angeles/LAX Arrive London/CLT American Airlines Flt. #108

5:55 pm 11:30 am+1 d

## **American Airlines Baggage Policy:**

Passengers on an American Airlines flight are allowed one carry-on bag and one personal item (personal items include things like purses, backpacks or briefcases). Outer garments, pillows, blankets, newspapers/books, and assistive devices do not count against your personal device allowance. Carry-on luggage must fit in the provided storage bins and adhere to the following requirements;

Maximum Dimensions of Carry-on Luggage: 45 linear in/114 cm (length + width + height) and cannot exceed any of the following measurements:  $22" \log x 14"$  wide x 9" tall or 114cm (56 x 35 x 23 cm)

Your checked baggage allowance is: Dimension: 62 in / 158 cm, Weight: 50 lbs / 23 kgs

#### LONDON-CAMBRIDGE

Day 2-Saturday, March 25

Upon arrival, rendezvous with Ridley's motorcoach driver who will escort group to motorcoach and travel to Cambridge. Upon arrival, transfer to hotel for three night stay at the Arundel House Hotel, with full breakfast included. This evening, a get-acquainted dinner will be provided for the group at the Arundel House restaurant at 7:00 pm.

Meals: Dinner



#### **CAMBRIDGE**

Day 3 – Sunday, March 26

his morning lecture by Giles Bailey, Director of Stratageeb Ltd, from 10:00 am-12:00 pm, at a meeting room in the Arundel House.

A two-hour walking tour of Cambridge with a local guide will be offered this afternoon beginning at 1:00pm. The tour includes admission to Kings College/Chapel (open on Sunday afternoon from 1:15pm-2:15pm) and

UNIVERSITY OF REDLANDS Business Development in the United Kingdom and France March 24-April 8, 2016 Proposal Revised 3/20/2017 St. John's College. Meals: Breakfast

#### **CAMBRIDGE**

Day 4 – Monday, March 27

Ridley's Motorcoach charter provided for corporate visit in Cambridge. Motorcoach will pick up group at 9:15 am for confirmed corporate visit to KISS Communications. Motorcoach will drop-off at Arundel House after visit, followed by a free afternoon.

Meals: Breakfast

#### **CAMBRIDGE-OXFORD**

Day 5 – Tuesday, March 28

8:00 am pick-up from Arundel House in Cambridge, drop-off at Mansfield College in Oxford for free time, followed by a walking tour from 11:00 am to 1:00 pm. Free time for lunch, followed by a lecture by Dr. Sue

Dopson, Rhodes Trust Professor of Organisational Behaviour at Saïd Business School at Oxford University, at 2:30 at Mansfield College, Seminar East Room. Motorcoach will take group to Linton Lodge Hotel for check-in after lecture.

Meals: Breakfast

#### **OXFORD**

Day 6 – Wednesday, March 29

Corporate visit this morning to Oxford University Innovation Centre (taxis by Royal Cars will be provided). Taxis will pick up group at 9:30 am from hotel and return to hotel after visit. Enjoy free afternoon in Oxford. Meals: Breakfast

#### **OXFORD-LONDON**

Day 7 – Thursday, March 30

A motorcoach transfer will be provided this morning (9:00am) from the Linton Lodge to the St. Giles Hotel in London. Along the way, visit Wildes Cheese at 11:00 am and Redemption Brewery at 1:30 pm. Check into St. Giles hotel upon arrival in London and collect 7-day, zones 1 and 2 Travel Card.

Meals: Breakfast

## LONDON

Day 8 - Friday, March 31

Two back-to-back lectures are confirmed this morning in a meeting room at the St. Giles by Dr. John Glen (9:00 am-11:00am) and Dr. Ruth Bender (11:00 am-1:00 pm), followed by lunch on own.

After lunch, the group will take the Tube to corporate visit at The Storytellers (3:00-4:30 pm).

Meals: Breakfast

#### **LONDON**

Day 9 - Saturday, April 1

Today, you will meet your step-on guide for a half-day (four hour) panoramic sightseeing tour of the city, including admission to Westminster Abbey from 9:00am to 1:00pm with guide Harry Jackson.

Following lunch on own, the motorcoach will drop the group off at Borough Market for an independent assignment.

Meals: Breakfast



#### **LONDON**

Day 10 – Sunday, April 2 Full day of own choosing. Meals: Breakfast

#### LONDON

Day 11 – Monday, April 3

Walk from St. Giles hotel to Metro Bank for 8:30 am visit. A private motorcoach will then pick up from Metro Bank at 10:00 am and drop off at Lloyd's of London for a tour and lecture at 11:45 am (business attire and appropriate identification required).

Following lunch on own, take motorcoach to corporate visit of RSM Global at 3:00 pm. Return to hotel via motorcoach.

Meals: Breakfast

#### **LONDON-PARIS**

Day 12 – Tuesday, April 4

Transfer via provided motorcoach from hotel to St. Pancras Rail Station for the morning Eurostar train from London to Paris' Gare du Nord Rail Station. Motorcoach pickup at 7:00 am for a 9:24 am departure of Eurostar train at St. Pancras Station. Total train time is 2 hours 42 minutes.

Upon arrival in Paris, guide Anne Marie will begin the Paris panoramic sightseeing tour with private motorcoach, including entrance to Arc de Triomphe, followed by a transfer to the Ronceray Opera Hotel for a four-night stay, with full breakfast included. A three-day Paris metro pass will be provided for the entire stay, beginning Wednesday, April 5th.

Meals: Breakfast

#### **PARIS**

Day 13 – Wednesday, April 5

Walk to NUMA Paris this morning for 1-hour visit at 10:00 am.

Following tour, walk back to Ronceray Hotel. A private charter will pick up from Ronceray Hotel at 12:00 pm for tour to Versailles Palace. Admission is included and tour is on a self-guided basis for both the lavish interior and grounds. Return to Paris at approximately 5:00 pm.

Meals: Breakfast

#### **PARIS**

Day 14 – Thursday, April 6

Schedule today may change if we are able to confirm and prepay for a group reservation in advance at the Eiffel Tower.

UNIVERSITY OF REDLANDS Business Development in the United Kingdom and France March 24-April 8, 2016 Proposal Revised 3/20/2017 This morning, take the metro to the Eiffel Tower. Our guide will meet the group at the Eiffel Tower and accompany the group on the Eiffel Tower tour. This visit includes group admission up to the third landing. After lunch, our guide will then take the group along the Tracadero. Take metro back to hotel on own. Meals: Breakfast

#### **PARIS**

Day 15 – Friday, April 7

Motorcoach will pick up group from Ronceray Hotel at 9:00 am for a 10:00 am visit with Peter Chisholm, Economic Counselor of the US Embassy. After visit, motorcoach will return group to the hotel, followed by a free afternoon.

This evening, the group will enjoy a farewell dinner at a local restaurant, Les Noces de Jeanette. Meals: Breakfast, Dinner

#### **PARIS-LOS ANGELES**

Day 16 - Saturday, April 8

A motorcoach transfer will be provided from the hotel at 6:45 am (departure from hotel at 7:00 am) to Paris-Charles de Gaulle Airport for the return flight to Los Angeles via American Airlines. Meals: Breakfast & In-Flight

Confirmed flight itinerary:		
Depart Paris/CDG	American Airlines Flt. #787	11:00 am
Arrive Charlotte/CLT		2:15 pm
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Depart Charlotte/CLT	American Airlines Flt. #725	4:37 pm
Arrive Los Angles/LAX		6:45 pm



## **ACCOMODATIONS:**

March 25-28: Arundel House Hotel, Cambridge Address: Chesterton Rd, Cambridge CB4 3AN, UK

**Phone:** +44 1223 367701

March 28-30: Linton Lodge Hotel, Oxford Address: Linton Rd, Oxford OX2 6UJ, UK

**Phone:** +44 844 387 6133

March 30- April 4: St. Giles Hotel, London

Address: Bedford Ave, Bloomsbury, London WC1B 3GH, UK

**Phone:** +44 20 7300 3000

April 4-8: Ronceray Opera Hotel, Paris

Address: 10 Boulevard Montmartre, 75009 Paris, France

**Phone:** +33 1 42 47 13 45

## THE PROGRAM PRICE INCLUDES FOR EACH PROGRAM PARTICIPANT:

- ➤ Round-trip nonstop airfare, Los Angeles/London Paris/Los Angeles, via Air France, including all air departure taxes and fuel surcharges (\$638.00). Space is confirmed.
- > Second Class Eurostar, London/Paris, with seat reservations.
- ➤ The following transportation Passes:
  - o Seven-Day London Transport Pass, good for Zones 1 and 2
  - o Three-Day Paris Metro Pass
- ➤ 14 Nights Hotel Accommodations based on twin room occupancy, with breakfast daily, in three-star properties. Confirmed hotel properties:

•	Arundel House	Cambridge	March 25-28	(3)
•	Linton Lodge Hotel	Oxford	March 28-30	(2)
•	St. Giles Hotel	London	March 30-Apr 4	(5)
•	Ronceray Opera	Paris	April 4-8	(4)

- A total of 16 meals: English Breakfasts each morning in the UK, Continental Breakfasts in Paris (14), plus Get-Acquainted Dinner in Cambridge and Farewell Dinner in Paris.
- All transfers and sightseeing by private chartered motorcoach (or taxis in Cambridge as indicated) on itinerary:
- The following sightseeing tours with local guide:
  - o Half-Day Cambridge Walking Tour
  - o Half-Day Oxford Walking Tour
  - o Half-Day London Panoramic Sightseeing Tour
  - o Half-Day Paris Panoramic Sightseeing with Tour Arc de Triomphe visit
  - o Full day guide Paris walking tour including Eiffel Tower
- The following admissions:
  - o King's College/Chapel- Cambridge
  - o St. John's College- Cambridge
  - o Christ Church- Oxford
  - o Westminster Abbey- London
  - o Arc de Triomphe- Paris
  - o Eiffel Tower- Paris
  - o Versailles Palace- Paris
  - TravelEx Travel Insurance. This insurance policy covers travel delay, missed connection, baggage and personal effects loss, baggage delay, medical expenses and emergency medical transportation. Additional optional cancellation insurance available at an additional cost

## **INSURANCE TERMS AND CONDITIONS:**

## **Travel Protection**

TRC has provided and paid for the 360° Group Basic Travel Protection Plan for all travelers in this group. The travel protection includes post departure benefits such as Trip Interruption, Emergency Medical and Emergency Evacuation/Repatriation, Trip Delay, Baggage Delay and more!

For a summary of the plan details, including the benefits, coverages, limitations, and exclusions, please view the Description of Coverage found on our website at http://tourresource.com/travel-information/travel-insurance/. Travel Insurance is underwritten by Transamerica Casualty Insurance Company, Columbus, Ohio; NAIC #10952. 1272591

Trip Cancellation Coverage:

TRC recommends you purchase Trip Cancellation coverage to help protect you and your trip investment! Click here to view the plans we recommend and get a quot

#### HOW YOUR DEPOSITS ARE PROTECTED WITH TRC

#### Escrow Protection.

Pursuant to its registration under the California Sellers of Travel Law (CST# 2093740-40),

Tour Resource Consultants LLC ("TRC") has voluntarily chosen to deposit 100% of all credit card payments received from you via our website or checks received from your study-abroad program or tour directly into a Trust Account. This means that such funds will be separate and apart from the operating funds of Tour Resource Consultants LLC. Tour Resource Consultants LLC has also agreed to allow an independent Certified Public Accountant to review its financial receipts records for various dates randomly selected by the CPA during the prior year to verify its compliance with this procedure.

### How Deposits/Payments received are Protected.

When TRC receives your funds through this website, they are automatically deposited into a Trust Account. If Tour Resource Consultants LLC is providing air transportation on a scheduled air carrier as a part of the tour package, TRC will pay the air carrier for your ticket in advance of your scheduled departure date. In addition, TRC will pre-pay all hotels, meals, land transportation and/or providers of travel services and other components of your study-abroad program or tour insofar as it is feasible and practical. Only after all such expenses for the program or tour are paid will the remaining funds be transferred to the regular funds of Tour Resource Consultants LLC.

#### What is not protected:

The Trust Account maintained by TRC does not protect you or any provider of travel services from loss (monetary or otherwise) resulting from the following:

- Your cancellation or interruption of your trip for any reason including death, injury, illness of you or a family member. However, all of TRC's study-abroad programs and tours include group travel insurance policies which provide some coverage for trip cancellation and trip interruption. See Travel Insurance pages, above.
- Any delays in delivering any of the travel services. However, all of TRC's study-abroad programs and tours include group travel insurance policies which provide some coverage for travel delays. See Travel Insurance pages, above.
- Any disputes involving TRC or any provider of travel services regarding the type or quality of services promised or rendered.
- Funds (including credit card payments) not received and collected by TRC.
- Travel agent payments through a miscellaneous charge order (MCO) unless Tour Resource Consultants
  LLC advances its own funds into the Trust Account to cover the MCO or the proceeds of the MCO are
  received by TRC prior to the date of your departure.
- Failure of you or your travel agent to make a timely claim for a refund in the unlikely event of a default by the airline or TRC.
- The air carrier ceases to operate after TRC has paid for your airline ticket.
- The payment of funds to your travel agent for services not provided by Tour Resource Consultants LLC, including in some cases, airline tickets.
- Various types of travel insurance programs are available to protect you from some of the above losses.
   The Trust Account maintained by TRC does not guarantee payment to any party which provides travel services to you.

CST# 2093740-40.

## **IMPORTANT CONTACTS:**

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This Seller of Travel is registered under the California Seller of Travel Act, CST# 2093740-40. This Seller of Travel is **not a participant** in the California Travel Consumer Restitution Fund.